

PATIENT VISIT MANAGEMENT

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| <input checked="" type="checkbox"/> St. Joseph Medical Center, Tacoma, WA | <input checked="" type="checkbox"/> St. Anthony Hospital Gig Harbor, WA | <input type="checkbox"/> Harrison Medical Center, Bremerton, WA |
| <input checked="" type="checkbox"/> St. Francis Hospital, Federal Way, WA | <input checked="" type="checkbox"/> St. Elizabeth Hospital Enumclaw, WA | <input type="checkbox"/> Harrison Medical Center, Silverdale, WA |
| <input checked="" type="checkbox"/> St. Clare Hospital Lakewood, WA | <input type="checkbox"/> Highline Medical Center Burien, WA | <input type="checkbox"/> PSC |

PURPOSE

To describe how to manage patient visits to the hospital

BACKGROUND

Each time an outpatient moves from one clinical location to another location, such as a lab visit followed by a visit to Radiology, a new account # is created. This does not happen with inpatients as all their work falls under the inpatient visit encounter. Carefully managing our patient visits is critical to having our results, testing charges, and blood bank components showing up on the correct patient encounter.

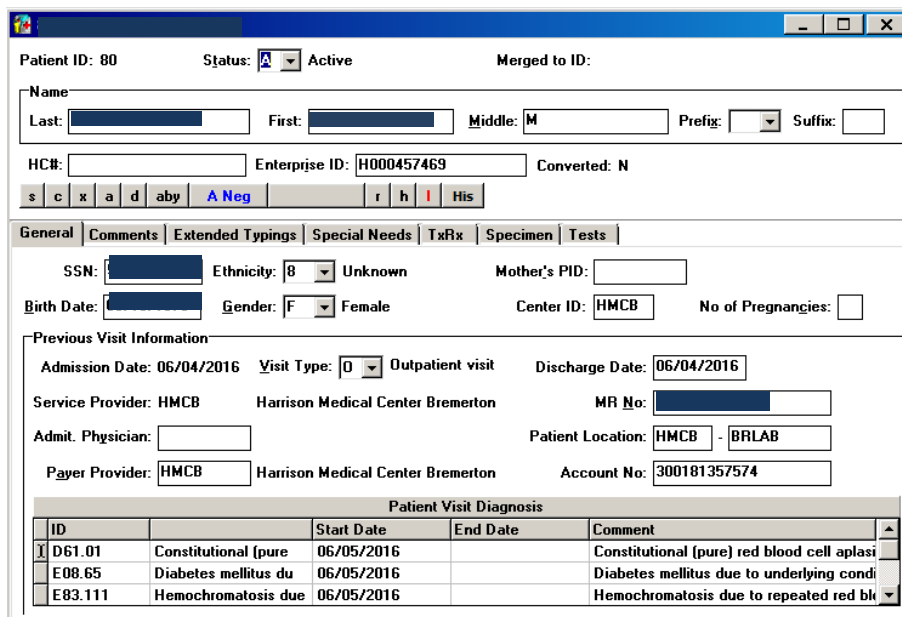
RELATED DOCUMENTS

M-W-TW-0343 Opening a Patient / Bringing in a New Patient

STEPS

For SAH, SCH, SEH, SFH – this is limited to orders for RhIG, FFP, Cryo.

1. From the Patient Order Module, open the Patient Profile
2. Check the Pending electronic orders for the patient. Make sure that the Account # in the orders matches the Account # in the Patient Profile. If it does not match, then updating a new visit may be necessary.
3. Always check current admission date, discharge date, and account number to ensure these are correct for the testing you are about to perform or the Prepare Orders you will fill.



Patient ID: 80 Status: Active Merged to ID:

Name: Last: [Redacted] First: [Redacted] Middle: M Prefix: [Redacted] Suffix: [Redacted]

HC#: [Redacted] Enterprise ID: H000457469 Converted: N

s c x a d aby A Neg r h I His

General Comments Extended Typings Special Needs TxRx Specimen Tests

SSN: [Redacted] Ethnicity: B Unknown Mother's PID: [Redacted]

Birth Date: [Redacted] Gender: F Female Center ID: HMCB No of Pregnancies: [Redacted]

Previous Visit Information

Admission Date: 06/04/2016 Visit Type: 0 Outpatient visit Discharge Date: 06/04/2016

Service Provider: HMCB Harrison Medical Center Bremerton MR No: [Redacted]

Admit. Physician: [Redacted] Patient Location: HMCB - BRLAB

Payer Provider: HMCB Harrison Medical Center Bremerton Account No: 300181357574

Patient Visit Diagnosis				
ID		Start Date	End Date	Comment
D61.01	Constitutional (pure)	06/05/2016		Constitutional (pure) red blood cell aplasi
E08.65	Diabetes mellitus du	06/05/2016		Diabetes mellitus due to underlying condi
E83.111	Hemochromatosis due	06/05/2016		Hemochromatosis due to repeated red bl

4. If any of the information is incorrect, you must bring in the correct account number before testing.

- To update a new visit for the patient, keep the Patient Profile Open, go to **File > New > Visit**. The New Patient Visit box will appear

Note: Manual creation of a new visit should not be routinely performed. Visits should be brought in from the ADT hold queue whenever possible

- Click on **ADT Visit** to see all current visits in ADT holding

MR No	Visit Number	Account No	Admission Date	Discharge Date
[REDACTED]	300181365372	300181365372		
[REDACTED]	300180987065	300180987065	06/05/2016	06/06/2016

- Verify correct account number. Highlight the account and click OK. ADT data will be pulled automatically into fields to complete the visit information.

8. Click OK. Verify that correct account now displays in Patient Profile. Proceed with testing or product selection as needed.

REFERENCES

AABB Standards for Blood Banks and Transfusion Services, current edition

AABB Technical Manual, current edition